

- ⦿ Direct individuals to stop anti-social behaviour or conduct
- ⦿ Direct non-residents to leave Territory Housing premises
- ⦿ Ban people from public housing for up to 12 months
- ⦿ Tip out alcohol
- ⦿ Seize dangerous items (receipts must be provided)

Appointed Public Housing Safety Officers may not:

- ⦿ Arrest or detain a person (but they may call police)
- ⦿ Enter inside a premises without the consent of the tenant and must leave if the tenant requests they go away
- ⦿ Attend if the incident involves an act of criminality – this is for the police to deal with

Decisions of PHSO's are appealable but there is a 28 day time limit in place. Contact Territory Housing Complaints and Appeals Unit on 1300 301 167.

## Transit Security Officers

### What are transit security officers and what are their powers?

Transit Security Officers patrol buses and bus interchanges looking for any suspicious articles, activities or persons. Transit Security Officers are employed to identify and deal with unlawful activity in and around Transport facilities such as smoking, using drugs or alcohol and inappropriate behaviour. Transit Security Officers have the power to remove people from a bus or bus station and to arrest people for certain offences, such as criminal damage and assault. Transit security Officers can only exercise their powers on a bus or in the area of a bus station.

### Transit Security Officers may;

- ⦿ Ask for your name, address and date of birth if they believe that you may have committed an offence
- ⦿ Direct a person to comply with rules of behaviour
- ⦿ Use reasonable force if you do not get off a bus or keep away from the bus station when they ask you to
- ⦿ Arrest and detain if they believe on reasonable grounds that you have committed an “offence warranting arrest”
- ⦿ Search and seize dangerous articles

# Useful Contacts

## Legal Advice

There are many free legal services for people to access throughout the Northern Territory.

### NT Legal Aid Commission

Provides legal services relating to criminal, family and civil matters in the Northern Territory as well as a Legal Helpline which people can call for information and referral about any legal matter. Also provides a range of written information publications and community legal education programs about the law.

**FREE CALL Legal Aid Helpline:** 1800 019 343

**Website:** [www.ntlac.nt.gov.au](http://www.ntlac.nt.gov.au)

**Email:** [info@ntlac.nt.gov.au](mailto:info@ntlac.nt.gov.au)

**Facebook:** [www.facebook.com/NTLAC](http://www.facebook.com/NTLAC)

**YouTube:** [www.youtube.com/NtLegalAid](http://www.youtube.com/NtLegalAid)

#### Darwin Office

6th Floor  
9-11 Cavenagh Street  
Darwin NT 0800

**FREE CALL:** 1800 019 343

#### Katherine Office

20 Second Street  
Katherine NT 0850  
**FREE CALL:** 1800 019 343

#### Tennant Creek Office

Shop 3/163 Paterson Street  
Tennant Creek NT 0860  
**FREE CALL:** 1800 019 343

#### Palmerston Office

Shop 6  
25 Chung Wah Terrace  
Palmerston NT 0830

**FREE CALL:** 1800 019 343

#### Alice Springs Office

77 Hartley Street  
Alice Springs NT 0870  
**FREE CALL:** 1800 019 343

## Central Australian Aboriginal Family Legal Unit (CAAFLU)

A justice, advisory and referral centre for Indigenous victims of family violence.

### Alice Springs Office

85 Hartley Street  
Alice Springs NT 0870

**Phone:** (08) 8953 6355

**FREE CALL** 1800 088 884

### Tennant Creek Office

Unit 2/172 Paterson Street  
Tennant Creek NT 0860

**Phone:** (08) 8962 2100

**FREE CALL** 1800 068 830

## Central Australian Aboriginal Legal Aid Service Inc (CAALAS)

Provides legal services relating to civil, criminal, family, welfare rights, Indigenous advocacy, and community legal education matters for Indigenous people.

### Alice Springs Office

55 Bath Street  
Alice Springs NT 0870

**Phone:** (08) 8950 9300

**FREE CALL** 1800 636 079

### Tennant Creek Office

68 Patterson Street  
Tennant Creek NT 0860

**Phone:** (08) 8962 1332

**FREE CALL** 1800 636 079

## Central Australian Women's Legal Service (CAWLS)

A free and confidential legal service for all women in Central Australia.

Shop 6, Bonnani Arcade,

2 Gregory Terrace  
Alice Springs NT 0870

**Phone:** (08) 8952 4055

**FREE CALL** 1800 684 055

## Darwin Community Legal Service (DCLS)

Provides legal services in the areas of tenancy, disability discrimination, general civil and aged rights advocacy. Also provide community legal education services.

Cnr Manton St & Woods St  
Darwin NT 0801

**Phone:** (08) 8982 1111

**Email:** info@dcls.org.au

**FREECALL** 1800 812 953

## Domestic Violence Legal Service Darwin (DVLS)

A free service for victims of violence, or people at risk of domestic violence.

1st Floor, Zone B, Nichols Place

Cnr Cavenagh & Bennett St  
Darwin NT 0801

**Phone:** (08) 8999 7977

**FREECALL** 1800 019 343

## Katherine Women's Information & Legal Service KWILS

Shop 5 Katherine Arcade,  
off Katherine Terrace  
Katherine NT 0850

**Phone:** (08) 8972 1712

**FREECALL** 1800 620 108

## National Children's and Youth Law Centre

A free, independent community legal centre for children and young people and/or their advocates with emphasis on those most disadvantaged under the law.

**Phone:** (02) 9385 9588

**Website:** www.ncylc.org.au

## North Australian Aboriginal Family Violence Legal Service (NAAFLVS)

A community based organisation that provides legal assistance and support to Aboriginal victims of family violence.

32 Dripstone Road, Casuarina 0810

**Phone:** (08) 8923 8200

## North Australian Aboriginal Justice Agency (NAAJA)

Provides legal services relating to civil, criminal, welfare rights, NTER, Indigenous Prisoner Throughcare support, advocacy and community legal education matters for Indigenous people.

### Darwin Office

61 Smith Street  
Darwin NT 0800

**Phone:** (08) 8982 5100

**FREECALL** 1800 898 251

### Katherine Office

32 Katherine Terrace  
Katherine NT 0851

**Phone:** (08) 8972 1133

**FREECALL** 1800 897 728

### Nhulunbuy Office

Franklyn Street  
Nhulunbuy NT 0881

**Phone:** (08) 8987 1300

**FREECALL** 1800 022 823

## Top End Women's Legal Service TEWLS

Free and confidential legal services for women in the Top End as well as community legal education.

Ground Floor, 2/5 Edmunds St  
Darwin NT 0800

**Phone:** (08) 8982 3000

**FREECALL** 1800 234 441