

Roadmap to new normal

Guide for Stakeholders



Northern Territory
Legal Aid Commission

15 May
COVID-19 Safety Plan
in place

Safety Plan prioritises the well being of employees, clients and the community .

offer limited face to face services

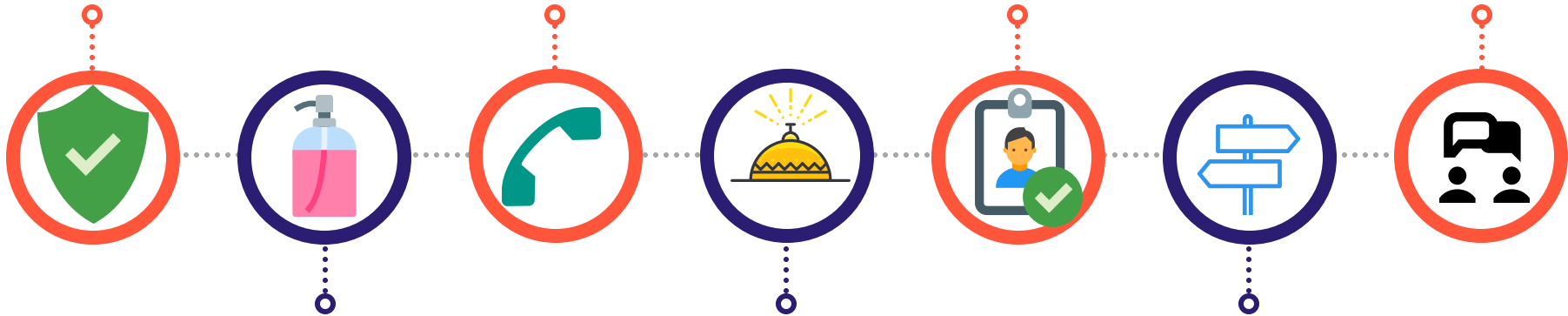
Services continue to be offered by phone or other platform
Face to face service may be provided if safe and necessary

June
build on what we have learned

What changes can we keep and improve on?
virtual service delivery
electronic processes
working from home

Continuing
review and plan for future

We will keep up to date with changing need and be consultative, flexible and responsive with safety the number one priority



a gradual return to the workplace

principles of physical distancing and hygiene principles will guide decision making

offer limited access to front counters

Safely allow a limited number of people to attend front counters for a short time

Caps on people in waiting rooms

review remote services if restrictions are lifted

Planning following safe principles in line with court schedule and community wishes